



## WHAT'S AN ATOL CERTIFICATE?

Your ATOL certificate is proof that the holiday or flight you have booked is protected by ATOL. It tells you what protection you have and what to do if your travel company collapses. Go to our website to find out more and see what ATOL certificates look like.

**Keep your ATOL certificate somewhere safe and make sure you keep it handy on holiday.**

**BE AWARE, ATOL DOESN'T**

**COVER ALL HOLIDAYS**

You won't be ATOL protected if you book:

- directly with an airline
- a flight with a travel company and get your airline tickets straightaway
- just accommodation or car hire
- or a holiday with no flights.

**IF IN DOUBT CHECK IT OUT!**

For further information, to check an ATOL or just to contact us about something, visit our website at:

[www.packpeaceofmind.co.uk](http://www.packpeaceofmind.co.uk)

**Enjoy your trip with peace of mind.**



### ASK

Prior to booking, check whether you will be ATOL protected with your travel company.



### BOOK

Once you've checked your protection, book your holiday with no extra fuss.



### RECEIVE

You should receive your ATOL certificate immediately when you book your holiday.



### TAKE

Make sure you keep the certificate handy in case of emergencies.

# Pack peace of mind



space for travel agent logo

[www.packpeaceofmind.co.uk](http://www.packpeaceofmind.co.uk)

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# Guaranteed protection for your hard-earned holiday



We all look forward to our holidays, especially when we work so hard to save for them. The last thing you want to think about is that you could lose your money or be stranded abroad because your travel company folds.

That's where ATOL comes in.

## WHAT IS ATOL?

ATOL stands for Air Travel Organiser's Licence. It's a national scheme operated by the Civil Aviation Authority (CAA), and it protects you when you book a holiday with a travel company in the UK. It ensures that you don't lose the money you paid out or become stranded abroad if your travel company collapses. ATOL protects around 20 million holidaymakers and travellers every year.

## HOW DOES IT WORK?

Choosing an ATOL protected travel company means it's been checked out by the CAA, so if the company does collapse you're in safe hands.

- If you're on holiday, ATOL will make sure you can finish your break and get home as planned.
- If you haven't yet travelled, ATOL will ensure you get a full refund for the holiday – and in some cases you may be able to continue with your holiday as planned.

## ATOL HAS IT COVERED

Look for ATOL protection before you book:

- flight-inclusive packages with a tour operator, either directly or through a travel agent
- flights and accommodation and/or car hire at the same time or on the next day with a travel company – we call this Flight-Plus
- flights booked with a travel company and you don't get a valid airline ticket straightaway.



## IT'S EASY TO CHECK YOU'RE

## PROTECTED

### BEFORE YOU BOOK

Look for the ATOL logo in brochures, advertisements and on websites; each ATOL protected travel company has a unique ATOL number.

Alternatively, visit the ATOL website to check the travel company and its ATOL number:

[www.packpeaceofmind.co.uk](http://www.packpeaceofmind.co.uk)

If you book with a travel company, they *must* tell you about your ATOL protection. If in doubt, speak to the travel company or check with ATOL.

Visit our website at:

[www.packpeaceofmind.co.uk](http://www.packpeaceofmind.co.uk)

or call 0207 453 6700

### WHEN YOU BOOK

Whether you book direct or with a travel agent, you must be issued with an ATOL certificate as soon as you make any payment for an ATOL protected trip.